









**1. Mold** - Always request a MOLD TEST whenever there was any water intrusion, and remember that any water damage can cause the growth of mold.

2. Moisture Mapping - When there is water intrusion always request MOISTURE MAPPING to determine and visually represent the moisture levels to show where the wet zone (damaged area) ends and the dry zone (undamaged area) begins. This will assist the homeowners, insurance carriers, and restoration personnel in understanding the extent of the damage.

**3. Bacterias –** Always request a BACTERIA TEST whenever there was water intrusion from sewage pipes, toilet overflows, appliances, flooding, or seawater.

**4. Asbestos** - Older buildings require added tests, and hazards are common when there is structural damage. For structures built prior to 1979 always request an ASBESTOS INSPECTION AND TEST. Asbestos is found in many pre-1979 homes in floor and ceiling tiles, roof shingles, siding, boiler insulation, ducts, pipes, and joint compound. Asbestos can cause respiratory problems and lung disease.

5. Soot & Smoke - Whenever there was fire always request an INSPECTION FOR SOOT & SMOKE DAMAGE

**6. Content Inspection** - For any damage claim, always request a CONTENTS INSPECTION and LOSS ESTIMATE, plus applicable CONTENTS CLEANING AND STORAGE.

**7. Structural Engineering Reports** - After damage from severe storms or other disasters always request a STRUCTURAL ENGINEERING INSPECTION and REPORT. Check around the exterior of the building, not just the inside!

8. Lead - Always request a TEST FOR LEAD if there was damage or repairs to houses built prior to 1978. Lead paint is present in 75% of pre-1978 homes and is known to be highly toxic causing permanent health problems. The main areas of concern are where paint is flaking or chipping.

**9. Inspect The Attic** - Always carefully CHECK THE ATTIC in a home for leaks or signs of other problems. Those few extra minutes can make a big difference in the claims you file.

**10. Chinese Drywall** - For properties built between 2001 and 2007, if there is damage or construction always check for CHINESE DRYWALL –especially if there are symptoms such as a sulfur odor.

## FOR ANY EMERGENCY RECOVERY SERVICES CONTACT US AT (833) 984-2727



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